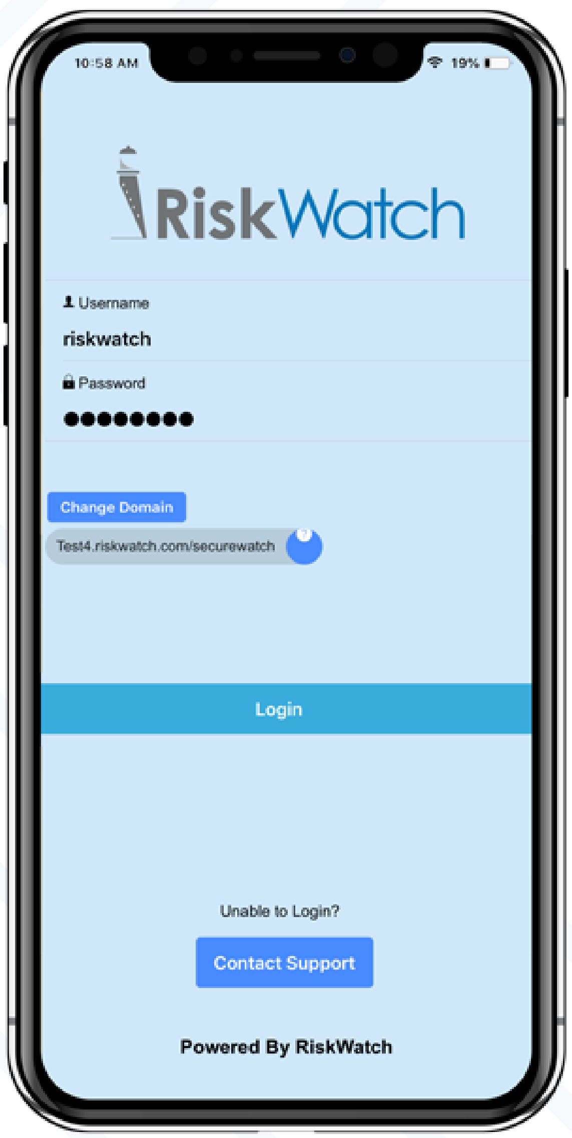
ClientWatch

Data Sheet

RiskWatch

Evaluate risks, identify opportunities

PRIMARY FUNCTION



Empowering our clients

ClientWatch can be utilized to manage client engagements in security audits, risk assessments, regulatory compliance, gap analysis, policy review, and more. The platform makes it easy to manage all of your clients in a single location, while keeping their assessments separate.

Customize, standardize, and automate the services provided to client in pre engagement, onsite, and post engagement.

ClientWatch helps security managers:

- Explain and summarize the "state of security and risks" within their organization.
- Understand risks and their potential impact on business, and how to communicate them to decision makers.
- Perform a detailed gap analysis and provide a rationale for prioritizing security investments.
- Help map needs against available resources.
- Meet compliance with state and federal standards, guidelines, and best practices.

Key Features

ClientWatch:

Web-based Solution - Access anywhere, on any device. We offer mobile apps for both iOS and Android that simplify data entry and allow users to collect data while not connected to the internet.

Customizeable Reports - Generate and share reports that cover risk, compliance, security gaps, recommendations, and task status.

User Friendly - Smart emails automatically introduce your personnel to the assessment process and walk them through to completion. Smart notifications suggest next steps for admins creating assessments.

Automation- Standardize and automate assessment functions like data collection, analysis, reporting, remediation, and action plans to mature your program.

Dashboard Analytics- Monitor data in real time from the dashboard and easily visualize risk and compliance with drill-down maps and charts to identify high risk or non-compliance.

Methodology- Use our intelligent analysis methodology to pre-analyze data and determine what data needs to be collected, if a recommendation needs to be offered, or if a task should be assigned.

Efficient- Use our cloning workflow to easily repeat and reuse assessment data, recommendations, or tasks in your next assessment. You can automatically move all threat scenarios and survey questions over to your new assessment.

Top Benefits

With ClientWatch:

Save time requesting, analyzing, remediating, and reporting on your data, allowing staff to focus more on reducing risk and meeting compliance.

Choose your content from over 35 content libraries that are ready for off-the-shelf use in your assessments, eliminating the need to develop internal subject matter expertise. You can also upload your own content into the platform or edit any of the content we provide.

Replace subjective analysis with objective criteria in a defined and structured process that promotes tracking improvement over time.

Save evidence of compliance, assessment data, company policies, business continuity plans, and contracts. ClientWatch serves as a central repository for all of your required documentation.

Our smart survey engine will only show questions that are relevant to the asset being assessed and has the ability to use conditional logic, altering subsequent questions based on responses to previous questions.

ClientWatch stores a complete audit trail of who did what and when. You can download a report that encompases all action between a date range or target specific users and specific actions, promoting high visibility of your team.

Use the dashboard to view all of your assessments or assets and their risk level. Click on each assessments to view each contribution to the asset's risk score.

Our flexible pricing offers 3 different packages and allows you to choose between monthly or annual subscription that can be upgraded at any time.

Why ClientWatch?

RiskWatch specializes in building risk and compliance assessment solutions for a wide range of industries. We work with some of the biggest industry leaders and Fortune 500 companies, which enables us to deliver the best of the breed solutions that are both market and customer driven.

Many of our potential customers ask us how we're different from competititors and what makes our software more beneficial to them. In addition to our key features and top benefits listed above, below you'll find some of our biggest differentiating features that current customers say they enjoy.

ClientWatch offers:

- An organized risk assessment process that incorporates a preliminary self-assessment, detailed risk assessment, remediation, and mitigation implementation.
- Improved visibility of risk across the organization by providing risk scores for your global clients based on HIPAA, ASIS, NIST, PCI, ISO 27001, or any custom standards you need to address.
- Ability to track and report on specific compliance initiatives that are currently in progress.
- Drill down capabilities into reports to identify specific sets of standards and how a number of assets are performing based on those standards.
- Improved awareness of risk and its potential impact upon business.
- Focus on asset protection in high risk areas based on metrics defined by your organization.
- A solid business case for how you easily manage risk and compliance of your organization's clients.
- Adjustable performance targets for selected clients.
- Dashboards and automated reports for executive management and board-level oversight.

How It Works

ClientWatch helps save you and your team time by automating essential functions in the assessment process and following a few basic steps.

To begin, you'll create an assessment for one or more of your clients and select the security controls that you will address. Smart emails will introduce staff to the assessment process and send automated emails to administrators showing assessment progress.

Next, you'll determine the assessed risk based on customizable scales and metrics for asset value, likelihood, impact, or data from our third party data providers. This data is scored automatically.

The system automatically identifies security gaps for each asset, allowing you to evaluate and create your own recommendations or approve mitigation tasks suggested by the system.

You'll then assign those tasks to security personnel to close security gaps and improve asset risk scores.

You can automatically generate customizable, C-level reports for facilities and analyze risk across multiple assets on our dashboard.

Model Inputs	Current Program	VendorWatch
Hours required to communicate (email) and interview client, perform survey, or request documents to review.	2	0
Hours required to gather assessment data.	6	2
Hours required to analyze data gathered.	8	4
Hours required to perform remediation.	6	2
Hours required to write report.	40	8
Total Hours	62	16
Total Reduction of Time	74% Reduction (46 Hours/Assessment)	

Details

Security:

ClientWatch provides highly secured service. The data between the customers browser and our server is encrypted using AES 256bit encryption. All information contained in the database has AES-256 encryption and PBE with MDS & Triple DES. The database is also backed up daily and securely sent to an offsite location where it is encrypted for a second time and stored for Disaster Recovery and Business Continuity. We host on AWS servers located within the United States and Canada. You can also opt to host the platform on your own network.

Customers can access the platform via any device that has an internet connection and browser access. We provide an app that enables assessments to be completed in areas where there is not an internet connection. There is no software to install and no changes to your security are necessary.

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